

Have you been granted temporary protection? Make sure that the reception centre has your correct address and telephone number

Notify your reception centre immediately of any changes in your address or telephone number. The Finnish Immigration Service will get the information from the reception centre.

How to make the notification

1. Notify your reception centre:

- by telephone
- visit the reception centre; or
- send the notification as a letter by post

The contact details of reception centres are available on our website at migri.fi/en/reception-centers.

2. Notify your reception centre of your information and the information of your family members relevant to the notification:

- first name and last name
- date of birth
- Finnish Immigration Service customer number
- new address
- new telephone number



If you move from one reception centre to another or do not know your reception centre

- If you move from one reception centre to another, the Finnish Immigration Service is informed automatically. Therefore, you don't need to notify the Finnish Immigration Service separately of your new reception centre's address.
- If you don't know which reception centre is yours, you can send your notification of a new address to the Finnish Immigration Service. Notifications should be sent by encrypted email to the following address: migri@migri.fi. You can send an encrypted message by using the securemail.migri.fi service.

Why is it important to give your address and telephone number?

The correct address and telephone number are important so that:

- we can send you our decisions on your applications and your residence permit card.
- your reception centre can reach you and you maintain your right to reception services.

Making sure that the address details of unaccompanied children are up to date is important so that the necessary services can be organised for them.