

Building an economically sustainable and secure Finland

Strategy of the Finnish Immigration Service for 2025–2027



Maahanmuuttovirasto
Migrationsverket
Finnish Immigration Service

Our objectives

- We strengthen the operational effectiveness, financial sustainability and transparency of our work.
- We contribute to a well-functioning and secure society by ensuring adequate, predictable and uniform public services.
- We strengthen our role as an expert in the field of immigration.
- We build our work on organisational integrity and effective leadership.

Our mission

The Finnish Immigration Service provides immigration-related public services for the needs of our society.

Our strategic priority

is to strive for cost-efficiency and predictability of operations.

Our values

Transparent



Reliable



Evolving

Our objectives

We strengthen the operational effectiveness, financial sustainability and transparency of our work.

We provide the services for which we are responsible in a cost-efficient manner. We manage the agency's finances responsibly by reforming and enhancing our operations in an effective and transparent way.

We strengthen our role as an expert in the field of immigration.

We are a reliable partner to customers, stakeholders and society in general. We produce high-quality information and data for our partners and for policy-makers. We deepen our expertise in order to respond to the changing needs in our operational environment.

We contribute to a well-functioning and secure society by ensuring adequate, predictable and uniform public services.

The services we provide meet the needs of our society. By providing uniform and predictable public services, we ensure the reliable operation of the immigration system and secure our ability to operate even in challenging circumstances.

We build our work on organisational integrity and effective leadership.

We build our success on competent staff. We support employee performance and wellbeing at work. Consistency in leadership practices and organisational culture help us operate effectively in a changing environment.