

Finnish Immigration Service tells clients about asylum decision by phone or via a video connection

Due to the coronavirus situation, we suspended the notification of asylum decisions at the offices of the Finnish Immigration Service starting from 16 March 2020 onwards. As of 30 April 2020, we will inform asylum seekers about decisions by telephone or through a video connection.

During the coronavirus epidemic, we have sent the asylum decisions that are served by post in the usual way.

Asylum seeker: How to obtain the decision

When we have made a decision on your asylum application, we will make an appointment with you so that you can hear the decision.

- An employee at the reception centre will tell you when the meeting will take place.
- We will call you or contact you through a video connection; the reception centre will tell you when this will happen.
- An interpreter who will interpret all of our discussion has been reserved for the event. The interpreter will use a telephone or video connection to do the interpreting.
- After that, the decision will be sent to you by post.

If the asylum decision can be sent to you by post and if it is not necessary to reserve an interpreter for the notification, you will only be notified by post.

Telling you about the decision by telephone or through a video connection will not affect the time period during which you can appeal the decision. The appeal period is calculated from the date when you have received the decision by post.