

## For Moni card holders: Returning money on a Moni card

In July 2020, the Finnish Immigration Service filed an investigation request with the police regarding the funds left on Moni cards. Irrespective of this, you can request to have your funds returned following the instructions below if you have money on a Moni card of the Finnish Immigration Service and you have not received them yet.

### **If you are a customer of a reception centre**

If you are a reception centre customer, please contact your reception centre. The reception centre will help you with submitting the request for your money left on a Moni card.

### **If you are no longer a customer of a reception centre**

If you are no longer a reception centre customer, please contact us by email: [maksukortti@migri.fi](mailto:maksukortti@migri.fi).

Indicate your reception centre customer number in the message and your request of a transfer of funds on a Moni card.

Funds on a Moni card can only be transferred to a PFS card of the Finnish Immigration Service. If you do not have a PFS card, a temporary card can be issued for you for the retrieval of your funds.