



## Lodging an administrative complaint with the Finnish immigration service

**ⓘ You can lodge an administrative complaint with the Finnish Immigration Service using this form if you suspect that a public official at the Finnish Immigration Service has acted unlawfully or has failed to comply with his or her obligations. You can lodge a complaint with the Finnish Immigration Service regarding only the conduct of an official at the Finnish Immigration Service.**

Submit the form by mail to Finnish Immigration Service, P.O. Box 10, FIN-00086FIN or by email to [migri@migri.fi](mailto:migri@migri.fi).

**ⓘ** The email connection is not encrypted. If you send the form by email, you do so at your own risk. For more information about encrypting emails, see [migri.fi/contact-information](https://migri.fi/contact-information)

### 1. Details of the complainant

1.1 Complainant	Last name
	First names
	Finnish Immigration Service customer number (if the person has one or the number is known)
	Street address
	Postal code      City      Country
	Telephone number ⓘ Please include the country code.
	E-mail address

### 2. Details of the complaint

2.1 Official at the Finnish Immigration Service who is the subject of the complaint	Who is the subject of the complaint?
2.2 Conduct that is the subject of the complaint and the date of its occurrence	What happened and when did it happen? ⓘ If your complaint concerns a matter that is pending at the Finnish Immigration Service, please identify this matter.

<b>2.3</b> <b>Grounds</b>	<b>On what grounds do you find the official's conduct wrongful?</b>
<b>2.4</b> <b>Previous handling of the matter</b>	<b>Has the matter already been handled by another authority?</b> <input type="checkbox"/> No <input type="checkbox"/> Yes. Which authority and when?

### 3. Attachments

<b>3.1</b> <b>Attachments</b>	<b>Please list any attachments to your complaint.</b>  <hr/> <b>Do you want the attachments to be returned to you, once the matter has been decided?</b> <input type="checkbox"/> No <input type="checkbox"/> Yes ⓘ Delivery address if different from that of the complainant
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### 4. Date and signature

I hereby confirm with my signature that the details I have provided on this form and in any possible attachments are correct. I am aware that providing false personal information or false written documentation to the authorities is a punishable act under law in Finland.

**Date and place**

**Signature**

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**Name in block letters** ⓘ Please write your name in capitals.

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