



## Request for refund of payment

### **📌 Use this form to request a refund of a payment.**

We can refund the processing fee only if the fee charged from you was too high or unfounded for reasons connected with the authorities, or because you have chosen the wrong application and therefore have paid the wrong processing fee. The processing fee for an online application will be refunded to you if you cancel your application before you prove your identity.

### **Send your application to the Finnish Immigration Service.**

**Postal address:** Finnish Immigration Service, PO Box 10, FI-00086 Maahanmuuttovirasto, Finland

**Email:** [esupport@migri.fi](mailto:esupport@migri.fi).

📌 The email connection is not secure. If you send the application by email, you do so at your own risk. For more information about encrypting emails, see [migri.fi/contact-information](https://migri.fi/contact-information).

## 1. Personal details

📌 \* = optional information

1.1 Personal details of the person the request concerns	Last name	First names
	Customer number*	
	Date of birth (dd.mm.yyyy) _ _ . _ _ . _ _ _ _ 📌 dd=day mm=month yyyy=year	

## 2. Details of original payment

📌 Give here the details of the payment that you are requesting to be refunded.

📌 \*= optional information

2.1 Payment details	Payer's last name	Payer's first names
	Date of payment (dd.mm.yyyy) _ _ . _ _ . _ _ _ _	
	Order number/reference number/filing number*	
2.2 Payment method	📌 Choose the payment method with which the original payment was made. Attach the receipt of the payment that you are requesting to be refunded. <input type="checkbox"/> Paytrail <input type="checkbox"/> Bank account <input type="checkbox"/> Service point <input type="checkbox"/> Mission (embassy or consulate) <input type="checkbox"/> Other, please specify: _____	
2.3 Amount paid	Amount paid: _____ euros	

### 3. Information about refund of payment

<b>3.1</b> Reason for refund of payment	<input type="checkbox"/> Cancellation <input type="checkbox"/> Payment difference <input type="checkbox"/> Application submitted incorrectly <input type="checkbox"/> Wrong application <input type="checkbox"/> Application submitted too early <input type="checkbox"/> Other reason, please specify: _____
<b>3.2</b> Account details	<p><b>i</b> Give here the details of the account to which the Finnish Immigration Service will refund the payment.</p> <p><b>Account number (IBAN)</b> <b>BIC/Swift code</b></p> <p><b>Name of the bank</b></p> <hr/> <p><b>Account holder's last name</b> <b>Account holder's first names</b></p> <hr/> <p><b>Current postal address</b></p> <hr/> <p><b>Postal code</b> <b>City</b> <b>Country</b></p>

### 4. Date and signature

<b>Date and place</b>  _____	<b>Signature</b>  _____ <b>Name in block letters</b> <b>i</b> Please write your name in capitals.  _____
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