



This document describes how personal data is processed for communications by the Finnish Immigration Service, in accordance with Article 13 of the EU General Data Protection Regulation. This file description applies to persons who have given their consent to be included on the customer survey distribution list.

Controller

Finnish Immigration Service

Contact information

P.O. Box 10
FI-00086 FINNISH IMMIGRATION SERVICE
tel.: +358 (0)295 433037
email: viestinta@migri.fi

Contact person for matters pertaining to the data file

Person in charge of the data file:
Harriet Mallenius, Customer Relations and Communications Unit
P.O. Box 10
FI-00086 FINNISH IMMIGRATION SERVICE
tel.: +358 (0)295 433 431 (switchboard)
forename.surname@migri.fi

Data Protection Officer:
Kaj Välimäki, Legal Service and Country Information Unit
P.O. Box 10
FI-00086 FINNISH IMMIGRATION SERVICE
tel. +358 (0)295 433 431 (switchboard)
forename.surname@migri.fi

Name of the file

Customer survey distribution list of the Finnish Immigration Service.

Grounds and purpose for processing personal data

The purpose of the distribution list is to transmit, via email, customer surveys conducted by the Finnish Immigration Service. The collected contact details may also be used for other communications by the Finnish Immigration Service. Communication is based on consent given by the data subject.

Data file content

The following data is recorded into the register:

- The customer's name
- The customer's email address



Regular sources of data

- The customer provides the data to the Finnish Immigration Service when the customer provides his/her consent, in connection with a survey, to participate in other customer surveys in the future.
- The consent for participating in customer surveys is given using a form, which the customer can choose to fill in.
- The data is automatically recorded into the data system of the Finnish Immigration Service, or the staff of the Finnish Immigration Service record the data.

Destruction of data

The data shall be removed from the data file upon request by the data subject or if there are no longer grounds for storing the data pursuant to the purpose of use.

The content and current relevance of the distribution list is also always checked in connection with sending each new customer survey.

Disclosure and transfer of regular data outside the EU and EEA

The data will not be disclosed outside the Finnish Immigration Service.

The data will not be transferred to third countries or international organisations.

Principles of data file protection

The data may only be processed by persons with access (access right) to electronic systems of the Finnish Immigration Service. Access to the systems is protected through technical means. Movement inside the premises of the Finnish Immigration Service is monitored. Manual material will not be produced.

Rights of the data subject

- Right of access. The data subject has a right to inspect their data. If there is an error in the data, the Finnish Immigration Service can be requested to rectify or supplement the data.
- Right to erasure. The data subject can request to be removed from the customer survey distribution list at any time. We will erase the data subject's data from the data file immediately after receiving such request.
- Right to object. If the data subject feels that the data has not been used fairly or that the Finnish Immigration Service has no right to process the data, the data subject has the right to object to the processing of the data at any time.
- Right to lodge a complaint. The data subject is entitled to lodge a complaint with the Data Protector Ombudsman if the data subject feels that his/her personal data has not been processed fairly.